

ISLE OF SKYE

**Accessibility Guide for Roskhill House** 

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#### Welcome

Roskhill House, built in 1890, is a five-bedroom guesthouse near Dunvegan, a perfect location for those seeking pure and spontaneous pleasures, while exploring the limitless beauty of the Isle of Skye.

We have created a smart and relaxed environment and aim to provide the warmest welcome.

Each morning we prepare delicious vegetarian and vegan breakfasts that celebrate Scottish ingredients which will fuel you for your island adventures.

In the evening, after enjoying a great meal at a nearby restaurant, settle back to sample a single malt whisky, gin, or beer in our snug.

Later, head for a restful night in our ensuite rooms, where your comfort and calm have been considered.

Watch the video: Roskhill House promotional video 2023

### At a Glance



### **Level Access**

- There is level access from the main entrance to:
  - Foyer
  - Bedroom: Room 5
  - Dining Table
  - Snug

## 4 Access with steps

- There are steps from the main entrance to:
  - Front garden

### **Bedrooms**

- We have non-allergic bedding.
- We have a complimentary room policy for personal assistants.

## **8 ⊆** Level access bedrooms

- From the main entrance to the bedroom, there is level access.
- The route to the bedroom is 750mm wide, or more.
- The bedroom door is 750mm wide, or more.
- There is unobstructed floor space 1200mm by 900mm, or more.

## Hearing

- The (bedroom) TVs have subtitles.
- Some staff have disability awareness training.

### **Visual**

- The walls and the doors have high colour contrast.
- The menu is in large print and All menus are printed on yellow paper to assist those with dyslexia.

## **Q** General

- Staff are available 24 hours a day.
- Some staff have disability awareness training.
- We have emergency evacuation procedures for disabled visitors.

### **Getting here**

Roskhill House Roskhill nr Dunvegan Isle of Skye IV55 8ZD

## Travel by public transport

- You can get to Roskhill House by bus, train and boat or ferry.
- Dunvegan The bus stop is 2.0 miles / 3.2 km from Roskhill House.
- The nearest train station is Kyle of Lochalsh. The train station is 32 miles / 51.5 km from Roskhill House.
- The nearest port is Armaldale. The port is 34 miles / 54.7 km from Roskhill House.
- Getting to Skye by public transport is straightforward, with excellent train and bus services from Inverness.
  Travelling around the Island is more challenging as there is no rail network on the island.

Bus services do start and finish in nearby Dunvegan - but do not stop in Roskhill. There are good local taxi services available, which can connect guests to the public transport network.



### Travel by taxi

You can get a taxi with Dunvegan Taxi by calling 07584 191 131.

# Parking

- We have a car park. The parking is less than 50 metres from the main entrance. Parking is free.
- There is a drop-off point at the main entrance. The drop-off point has a dropped
- From the car park to the entrance, there is level access.

#### **Arrival**



## Path to main entrance

From the street to the main entrance, there is level access.

## Main entrance

- The main entrance has level access.
- The door is 762mm wide.
- The main door is side hung and manual.

### **Getting around inside**

#### Visual Impairment - General Information

We have high colour contrast between walls and doorframes.



- From the main entrance to reception, there is level access. You can sit down at reception.
- The reception area is in our "snug" a small guest lounge on the ground floor. This is accessed from the main front door. While on one level, the area is carpeted. The doors are standard width and unlikely to be fully accessible.

## Bedrooms

- All bedrooms have windows.
- Bedrooms have ceiling lights, wall lights, bedside lamps, desk or table lamps and natural daylight.
- Lights are LED and energy saving. TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- All bedrooms have fitted carpets.
- We can move the bedroom furniture, to improve accessibility.
- We have a complimentary room policy for personal assistants.
- From the main entrance to this area, there is level access.



#### Accessible bedroom Room 5

- The route to the bedroom is 762mm wide, or more. The bedroom door is 762mm wide. The bedroom is double. The bathroom is ensuite. The bathroom door is 762mm wide.
- The bathroom has a separate shower. The direction of transfer onto the toilet is to the front only. The taps are lever operated. There is no space under the basin.
- The ensuite bathroom in Room 5 is small and would not be suitable for a wheelchair user as currently designed. We are making improvements in autumn 2023 which will remove the step into the shower. We will install a handrail and will remove the boxing under the sinks. These improvements will be completed by March 2024.



#### Snug

- From the main entrance to the lounge, there is level access. The route is 762mm wide, or more. The door is 762mm wide.
- The snug is our guest lounge on the ground floor. It has a small bar and serves as our reception and check in area. Furniture can be removed and rearranged.



#### The Snug

• The bar is within the snug - our lounge, reception and check in space.

# Place to eat and drink

#### **Dining Room**

- From the main entrance to the dining area, there is level access. There is a permanent ramp. The route is 750mm wide, or more. To get to a table, there are no steps.
- The menu is offered in large print.
- All menus are printed on yellow paper to assist those with dyslexia
- If you need table service, staff can help you.
- There is background music.
- The table and plates have high colour contrast.
- We cater for vegetarian, gluten free (celiacs), lactose free (dairy free), nut free, low fat and vegan specific diets.
- Our menu is fully vegetarian and features many vegan options. Most dishes can be adapted for those guests who require gluten free. With advance notice, we will adapt further.

### **Getting around outside**

#### Front garden

From the main entrance to the area, there is 1 step.

There is one shallow threshold at the main door.

### **Customer care support**

### Accessibility equipment

- The nearest toilet area for assistance dogs in located within the front garden, immediately adjacent to the main entrance
- We have an area to charge mobility scooters and battery powered wheelchairs.
- We can make suitable arrangements

### Emergency evacuation procedures

We have emergency evacuation procedures for disabled visitors.

### Customer care support

- Some staff have disability awareness training.
- Staff are available 24 hours a day.

Guide last updated: 30 July 2023